

FINANCIAL MARKETS DIVISION NATIONAL PAYMENT SYSTEMS DEPARTMENT

THE REPORT FOR SECOND QUARTER ENDING 30 JUNE 2025

JULY 2025

1. OVERVIEW

1.1 The value of electronic transactions processed through the national payment systems infrastructure during the second quarter ending 30 June 2025 increased by 23.09% from ZiG532.61 billion in the first quarter of 2025 to ZiG655.60 billion. Transactions volumes also increased by 15.19% from 174.41 million to 200.90 million, during the same period under review.

Table 1: Consolidated Transactional Activities for the Second Quarter Ending 30 June 2025

| PAYMENT STREAM | FOURTH QUARTER ENDING 31 DECEMBER 2024 | FIRST QUARTER ENDING 31 MARCH 2025 | SECOND QUARTER ENDING 30 JUNE 2025 | CHANGE FROM LAST QUARTER | PROPORTION | | | |
|-------------------|--|---|---|-----------------------------------|------------|--|--|--|
| | VALUES IN RTGS | | | | | | | |
| RTGS | 340,494,684,686.38 | 310,192,893,822.72 | 384,019,411,624.97 | 23.80% | 58.58% | | | |
| POS | 21,929,922,152.27 | 19,999,002,837.75 | 24,872,736,495.71 | 24.37% | 3.79% | | | |
| ATMS | 22,441,897,778.18 | 20,563,578,336.12 | 24,973,480,933.56 | 21.45% | 3.81% | | | |
| MOBILE MONEY | 48,796,179,690.07 | 45,944,370,721.63 | 64,028,079,454.05 | 39.36% | 9.77% | | | |
| INTERNET | 149,472,690,158.19 | 135,914,564,316.83 | 157,702,127,396.92 | 16.03% | 24.05% | | | |
| TOTAL | 583,135,374,465.09 | 532,614,410,035.06 | 655,595,835,905.20 | 23.09% | 100.00% | | | |
| | | | | | | | | |
| RTGS | 2,815,681 | 2,572,390 | 2,753,313.00 | 7.03% | 1.37% | | | |
| POS | 23,374,422 | 20,388,205 | 20,899,207 | 2.51% | 10.40% | | | |
| ATMs | 2,802,830 | 2,702,196 | 3,035,762 | 12.34% | 1.51% | | | |
| MOBILE MONEY | 155,297,089 | 144,785,687 | 170,295,071 | 17.62% | 84.76% | | | |
| INTERNET | 4,348,054 | 3,960,082 | 3,919,941 | -1.01% | 1.95% | | | |
| TOTAL | 188,638,076 | 174,408,560 | 200,903,294 | 15.19% | 100.00% | | | |

Figures are inclusive of USD Transactions converted at prevailing interbank exchange rates to ZiG at the transaction date.

1.2 Similarly, the aggregate value of USD transactions processed through the RTGS system recorded a 15.68% growth from US\$7.74 billion to US\$8.95 billion, during the second quarter 2025. Volumes of USD transactions processed also increased by 10.20 % from 1.46 million during the first quarter of 2025 to 1.61 million during the second quarter.

LARGE VALUE PAYMENTS (Real Time Gross Settlement System (RTGS)

- During the second quarter of 2025, the value of transactions processed through 2.1 the RTGS system increased by 23.80% from ZiG310.19 billion in the first quarter of 2025 to ZiG384.02 billion.
- 2.2 During the same period, the volume of transactions processed through the RTGS system also increased by 7.03% from 2.57million to 2.75 million.

Figure 1: Values (ZiG) and Volumes of RTGS Transactions from the Quarter ending June 2024 to June 2025



^{*} Real Time Gross Settlement System (RTGS) is the Zimbabwe Electronic Transfer and Settlement System (ZETSS)

RETAIL PAYMENTS.... 3

3.1 The aggregate values for retail transactions increased by 22.10% from ZiG222.42 billion recorded in the first quarter of 2025 to ZiG271.58 billion in the second quarter.

180 70 Other Retail Vaues in Billions 160 60 140 **Mobile in Billions** 50 120 40 100 80 30 60 20 40 10 20 0 0 2024 Q2 2024 Q3 2024 Q4 2025 Q1 2025 Q2

INTERNET

MOBILE MONEY

Figure 2: Retail Transaction Values (ZiG) from the Quarter ending June 2024 to June 2025

3.2 The volume of aggregate retail transactions also increased by 15.31% from 171.84 million to 198.15 million, during the same period.

ATMS

POS

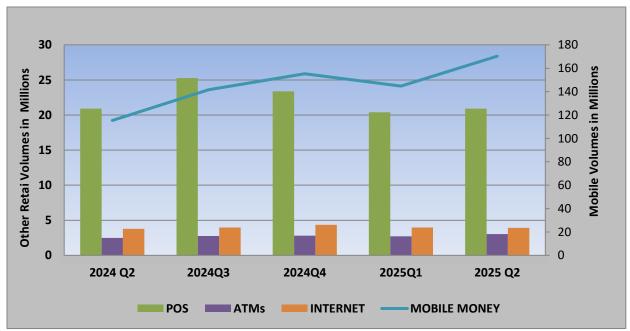


Figure 3: Retail Transaction Volumes from the Quarter ending June 2024 to June 2025

4 COLLATERAL....

4.1 The value of collateral for Zimswitch, Central Securities Depository (CSD) and Zimbabwe Stock Exchange (ZSE) rose from ZiG571.63 million in the first quarter of 2025 to ZiG761.90 million in the second quarter, largely reflecting an increase in the value of transactions processed through the systems.

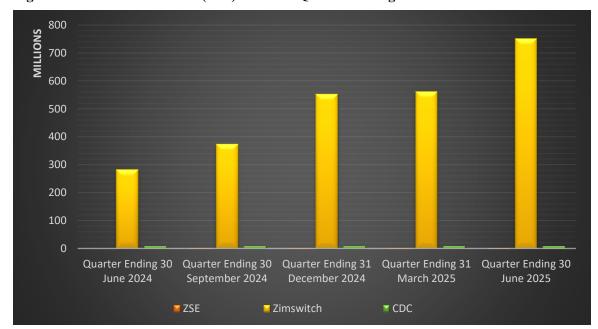


Figure 4: Collateral Amounts (ZiG) from the Quarter ending June 2024 to June 2025

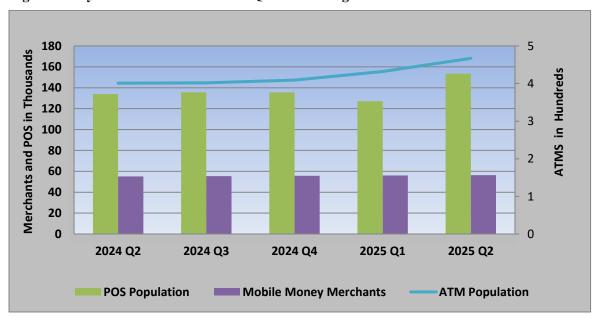
5 ACCESS POINTS AND DEVICES....

5.1 The POS population, which stood at 129,081 at the end of the first quarter of 2025, increased to 153,454 as at quarter ending 30 June 2025, whilst active mobile financial services subscribers remained stable at 10.04 million.

Table 2: Payment Systems Access Points and Devices for the Second Quarter Ending 30 June 2025

| ACCESS POINTS | | | | | | | | | |
|------------------------------|-----------|-----------|------------|------------|------------|--|--|--|--|
| | | | | | | | | | |
| | Q2 2024 | Q3 2024 | Q4 2024 | Q1 2025 | Q2 2025 | | | | |
| Mobile Banking Merchants | 55,139 | 55,415 | 55,692 | 55,971 | 56,250 | | | | |
| ATMs | 401 | 402 | 409 | 432 | 467 | | | | |
| POS | 133,961 | 135,614 | 135,520 | 129,081 | 153,454 | | | | |
| ACCESS DEVICES | | | | | | | | | |
| Debit Cards | 5,766,583 | 5,872,074 | 5,862,696 | 5,622,600 | 5,771,107 | | | | |
| Credit Cards | 18,927 | 19,540 | 20,054 | 19,925 | 630 | | | | |
| Prepaid Cards | 140,228 | 143,598 | 142,398 | 151,140 | 160,099 | | | | |
| Mobile Banking Subscribers | 9,530,064 | 9,955,399 | 10,004,588 | 10,099,040 | 10,036,287 | | | | |
| Internet Banking Subscribers | 538,113 | 554,563 | 549,802 | 551,716 | 569,581 | | | | |

Figure 5: Payment Access Points from Quarter ending June 2024 to June 2025



Figures 6: Payment Access Devices from Quarter ending June 2024 to June 2025

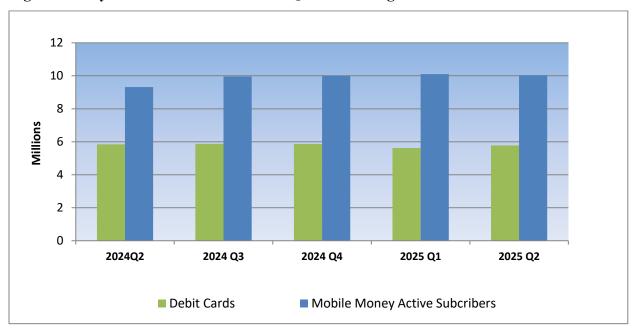
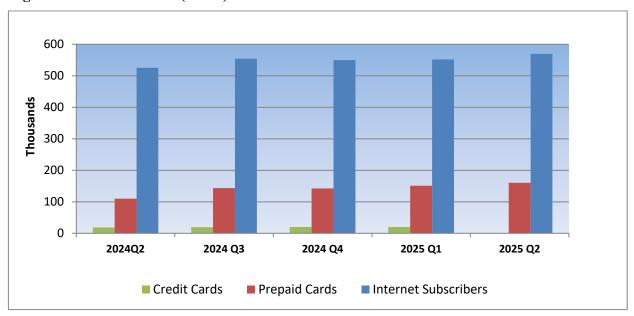


Figure 7: Access Devices (Cont.)



Financial Markets Division

National Payment Systems Department

July 2025

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